

Addendum #2 to the RFP made public December 1st 2015.

Questions and Answer from Pre-Proposal Conference

Q- Are the penalties for response time being assessed on a monthly or yearly basis? What are the penalties?

- A- For the first year of the contract the Board will not assess any penalties for failed performance (response times). During this time the Board will be collecting additional response data and will then develop a response penalty.
- B- The Boards initial direction will be to assess the penalty monthly based on the number of failed response times.